

IMPORTANT MESSAGE TO ALL RESIDENTS AND THEIR FAMILIES

The management and staff of VIGI Santé would like to reiterate their compassion for all families and residents who have been severely affected by the ongoing pandemic. While many of VIGI Santé's centres have been spared the effects of the pandemic to date, we know that serious concerns remain for all involved.

This is why it is important to reassure families who may be worried following an article published this morning in "La Presse +" which wrongly claims that the care offered by VIGI Santé's personnel is of inferior quality compared to the care offered in other establishments.

For more than 40 years, VIGI Santé has provided quality living environments to residents by applying and adhering to the strictest standards, standards which have allowed VIGI Santé to hold, year after year, the highest distinction bestowed by Accreditation Canada, that is, Accredited with Honorable Mention. Furthermore, Vigi Santé's 15 CHSLDs boast three best practices recognized by the Health Standards Organization (HSO).

Despite the very difficult context of the past year, five (5) out of 15 of VIGI Santé's centres accomplished the feat of having no cases of COVID-19 among their residents. It is therefore false to claim that the pandemic affected VIGI Santé's centres more severely than all other establishments in Quebec.

Like all private, under agreement (privés conventionnés) CHSLDs in Quebec, all of VIGI Santé's operations are regularly subject to strict verifications by government and public health authorities.

We are proud of our teams who have been on the front lines for more than 12 months, protecting residents and supporting their families through difficult times. At a moment when we are all looking back over the events of the first year of the pandemic, the management and staff of VIGI Santé unite their voices to express their sincere condolences to all those who have lost a loved one.



Vincent Simonetta
Chairman and CEO

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